

Integrated Performance Oversight

18th October 2022

NHS FRIMLEY ICB

KEY HEADLINES

- **QUALITY:**

- Following the BBC Panorama programme which showed patients being abused while in the care of an NHS Trusts, the ICB are working with Providers to ask the question “this could happen here?”. There is a lot of positive work happening within the Integrated Care System to deliver safe and high standard of care and we will work with partners to take action where required.
- Ockenden: Frimley Health NHS Foundation Trust are still waiting for the outcome of their Ockenden Visit. The Trust have made excellent progress on compliance, there are now only 10 questions that have an amber rating which aim to be achieved by December 2022

- **OPERATIONAL PERFORMANCE:**

- Demand pressures across all areas of our system remains extremely high.
- Patient flow through our hospitals remains a key challenge with bed occupancy rates above sustainable levels, despite escalation capacity above levels experienced last year being utilised.
- These challenges are leading to deterioration in performance within A&E, with increased numbers of Ambulance handover delays, and with patients staying within the emergency department for more than 12 hours.
- Urgent & Emergency Care plans for the Winter have been produced and work continues across the system to implement these and to begin the implementation of our system wide Urgent & Emergency Care Strategy.

- **FINANCIAL PERFORMANCE:**

- The ongoing demand pressures in our system, coupled with inflationary pressures, have resulted in the financial position falling £13.6m behind its year to date breakeven trajectory. Current planning assumptions require the delivery of material efficiencies through the second half of the year in order to deliver the breakeven plan for the system.

- **WORKFORCE:**

- We are experiencing increased risk in areas such as turnover and leaver rates of staff. Performance against planned use of temporary staff is of particular concern and whilst we have a robust programme of activity to address escalating rates and volume of temporary staff engaged, demand for temporary staff continues to increase.