Performance and Quality Dashboard June 2022

Matthew Tait, Interim Chief Delivery Officer

Context

- This pack includes metrics that cover some of the key aspects of the national System Oversight Framework (SOF) and our Operational Planning:

    - NHSE use 220 common metrics to assess performance, excluding recovery metrics.
    - The SOF has around 100 metrics, many of which are reported on a quarterly or annual basis.

- The data has a time lag to ensure validation. Daily and weekly updates are used for operational and internal planning purposes and are subject to Patient Information (COPI) restriction in terms of distribution and use.

- Given the recovery and post pandemic pressures across the NHS, the system is finding it challenging to achieve pre pandemic national targets.

- The key areas of focus for 2022/23 include recovery elective activity to pre pandemic levels, reducing the number of long waits and improving operational delivery of the urgent care pathways with a focus on ambulance handovers, discharges and managing occupancy levels.

- The pack also includes the present CQC ratings of local providers and the strategic oversight frameworks ratings.

- We will refine our reporting as the SOF process becomes further embedded in the ICB operating model.

System Oversight Framework (SOF)

The System Oversight Framework dashboard is one of the tools used by NHS England to determine the System Oversight Framework ratings attributed to each provider and ICS. These ratings are reviewed quarterly in arrears. The overall rating for BOB ICS is SOF3 with providers being rated as follows:

SOF 1	SOF 2	SOF 3
Berkshire Healthcare Foundation Trust	Oxford Health Foundation Trust	Buckinghamshire Healthcare NHS Trust
	Royal Berkshire Hospital Foundation Trust	
	South Central Ambulance Services Foundation Trust * Oxford University Hospitals Foundation Trust	

Under the SOF 3 actions, monthly reviews of the Buckinghamshire Healthcare Trust improvement plans are held to demonstrate progress on long waits, improvements in urgent care and cancer services.
SOF ratings for organisations and the system is due to be reviewed again in November 2022.

* Pending review following CQC report

CQC Ratings

Organisation	Publication Date	Overall	Safe	Effective	Caring	Responsive	Well-Lead SOF S059a	Use of Resource
Berkshire Healthcare NHS Foundation Trust	26 Mar 2020	Outstanding	Good	Good	Good	Outstanding	Outstanding	Not Rated
Buckinghamshire Healthcare NHS Foundation Trust	4 Jul 2022	Good	Requires Improvement	Good	Outstanding	Good	Good	Requires Improvement
Oxford Health NHS Foundation Trust	13 Dec 2019	Good	Requires Improvement	Good	Good	Good	Good	Not Rated
Oxfordshire University Hospitals NHS Foundation Trust	7 Jun 2019	Requires Improvement	Requires Improvement	Good	Good	Good	Requires Improvement	Requires Improvement
Royal Berkshire NHS Foundation Trust	1 Jul 2021	Good	Good	Good	Good	Good	Good	Good
South Central Ambulance Service NHS Trust	24 Aug 2022	Inadequate	Inadequate	Good	Good	Requires Improvement	Inadequate	Good

Executive Summary (1)

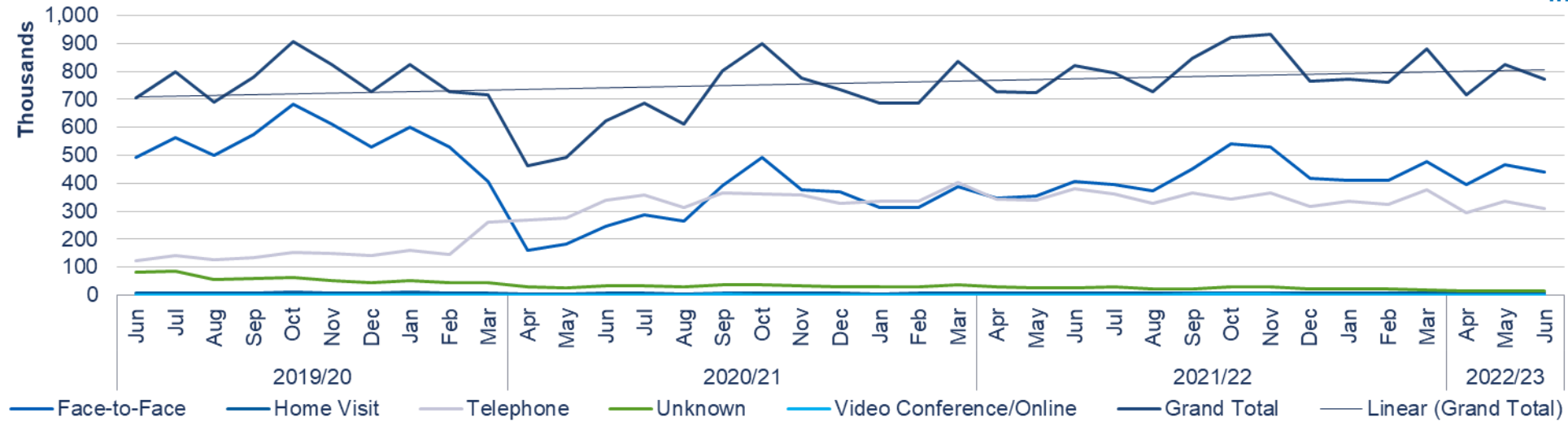|	Indicator	Month	Standard	BHT	OUH	RBFT	SCAS (Thames Valley)
Urgent and Emergency Care	A&E Performance (All Types)	Jul 22	95%	72.14%	61.82%	69.53%	
	Ambulance Response Times (Category 1 Incidents - 90th Perce	Jun 22	15:00				17:22
	Ambulance Response Times (Category 2 Incidents - 90th Perce		40:00				69:43
	Ambulance Response Times (Category 3 Incidents - 90th Perce		120:00				376:43
	Ambulance Response Times (Category 4 Incidents - 90th Perce		180:00				415:26
	Ambulance Handover Delays (> 30 mins)		0				1436
	Ambulance Handover Delays (> 60 mins)		0				508
Planned Care	Incomplete Pathways over 52 weeks at month end	Jun 22	Rated against plan	3990	1293	1566	
	Incomplete Pathways over 78 weeks at month end			423	186	43	
	Incomplete Pathways over 104 weeks at month end			0	16	0	
Cancer	Percentage meeting faster diagnosis standard	Jun 22	75%	73.1%	74.5%	77.2%	
	Percentage of patients seen within two weeks of an urgent GP referral for suspected cancer		93%	91.6%	63.4%	85.5%	
	Percentage of patients receiving first definitive treatment within two months (62 days) of an urgent GP referral for suspected		85%	48.8%	58.2%	64.9%	

Executive Summary (2)

	Indicator	Report Period	Standard	BOB ICS (3 CCG) Period	YTD	Buckinghamshire Period	YTD	Oxfordshire Period	YTD	Berkshire West Period	YTD
Mental Health	IAPT - Total Accessing in Period	2021/22 Q4		9560		3145		3770		2645	
	IAPT - Moving to Recovery	May 22	50%	51%	51%	54%	53%	54%	52%	46%	46%
	Dementia Diagnosis Rate	Jun 22	67%	59%		57%		61%		58%	
	CYP Eating Disorders - Urgent (1 week)	Rolling 12 months to May	95%	57%		73%		33%		58%	
	CYP Eating Disorders - Routine (4 weeks)		95%	34%		30%		22%		71%	
	Severe Mental Illness (SMI) 6 Health Checks	2022/23 Q1	60%	5508		1634		2198		1676	

Primary Care & Quality

Overall Consultation Levels - GP Appointments by Month split by modality

Legend: Face-to-Face — Home Visit — Telephone — Unknown — Video Conference/Online — Grand Total — Linear (Grand Total)

X-axis months: Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar | Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar | Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar | Apr May Jun
Years: 2019/20 | 2020/21 | 2021/22 | 2022/23

SIs & Never Events

Legend: ■ Serious Incident ■ Never Events
Categories: Month / YTD — BHT, OUH, RBFT

Infection Control – Jun-22

Legend:
■ C.difficile (Hospital onset, COHA)
■ E. coli (Hospital onset, COHA)
■ Klebsiella spp (Hospital onset, COHA)
■ MRSA (Hospital onset)
Categories: Month — BHT, OUH, RBFT

Urgent and Emergency Care

Percentage 2 Hour UCR seen within 2 hours by month
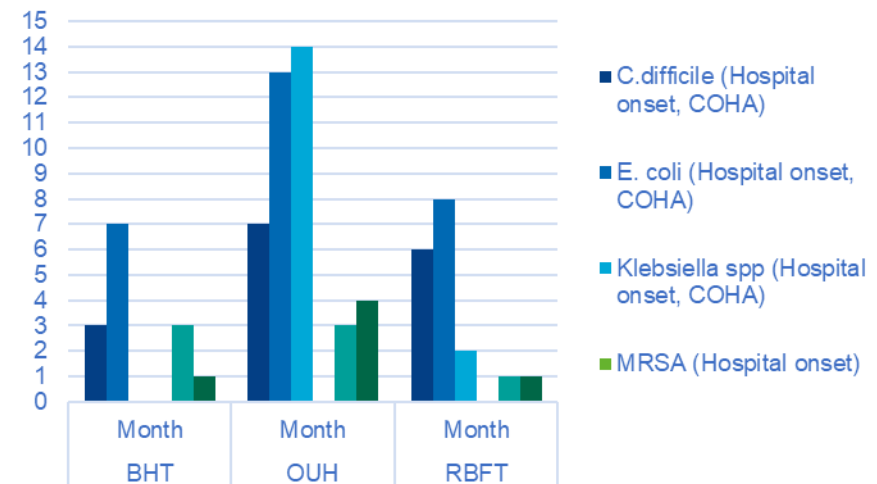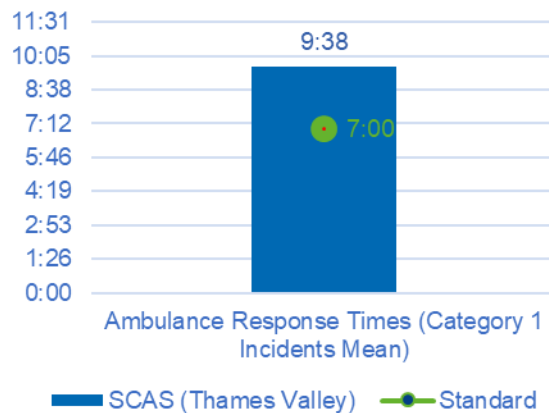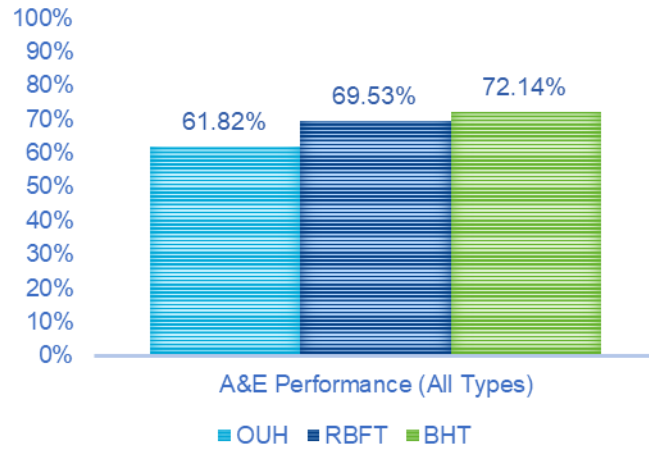
- ED Attendances across the System were 112% higher than planned through Q1
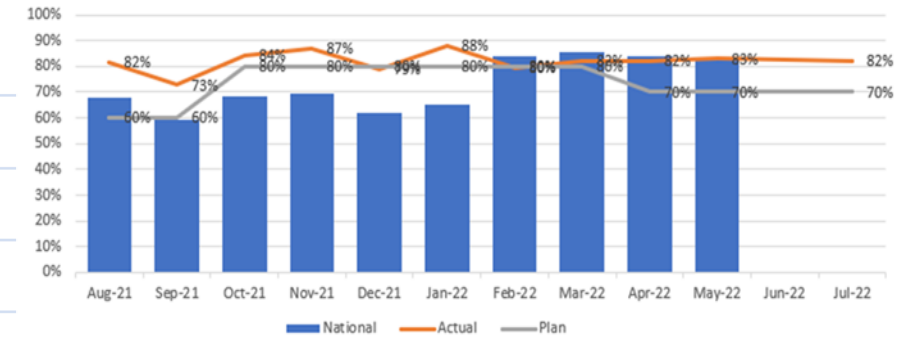
July 22

June 22

	Target	Actual
Ambulance Handover Delays (>30 Minutes) - Unvalidated	0	1436
Ambulance Handover delays (>60 Minutes) - Unvalidated	0	508

Planned Care – June 22

Indicator	ICB BOB Activity	Plan	NHS Trust OUH Activity	OUH Plan	BHT Activity	Plan	RBFT Activity	Plan
Incomplete pathways at month end	145,876		64,337	58,269	37,466	36,880	46,620	34,000
Incomplete Pathways over 52 weeks at month end	7,077		1,293	988	3,990	4,316	1,566	1,500
Incomplete Pathways over 78 weeks at month end	730		186	94	423	800	43	100
Incomplete Pathways over 104 weeks at month end	21		16	0	0	0	0	0
Total GP Referrals against 2019/20	95.2%	95%	101.8%	97%	68.1%	109%	106.6%	101%
Total Other Referrals against 2019/20	109.0%	93%	96.5%	101%	95.3%	120%	139.4%	197%
Total All Referrals against 2019/20	99.8%	94%	99.6%	99%	75.2%	112%	118.8%	137%
Total First Attendances against 2019/20	124.2%	97.3%	183.9%	133.6%	105.5%	120.2%	103.1%	137.2%
Total Follow-up Attendances against 2019/20	95.5%	85.6%	91.1%	133.4%	102.7%	116.1%	96.7%	133.2%
Total Attendances against 2019/20	106.5%	90.1%	125.3%	133.5%	103.8%	117.7%	99.2%	134.7%
Percent Day Case Admissions against 2019/20	88.7%	99.6%	82.5%	117.6%	83.8%	111.1%	105.8%	122.2%
Percent Ordinary Elective Admissions against 2019/20	81.9%	99.2%	82.3%	178.8%	66.6%	117.2%	80.3%	110.3%
Percent Total Elective Admissions against 2019/20	87.7%	99.5%	82.5%	125.8%	82.1%	111.7%	102.2%	120.5%

Indicator	ICB BOB Activity	2019/20	NHS Trust OUH Activity	2019/20	BHT Activity	2019/20	Royal Berkshire Activity	2019/20
Diagnostic activity levels – Imaging	44,253	39,519	23,956	20,095	10,395	9,790	7,103	7,038
Diagnostic activity levels – Physiological Measurement	2,559	2,672	1,706	1,613	395	582	312	318
Diagnostic activity levels – Endoscopy	3,418	3,661	1,426	1,533	501	554	762	818
Diagnostic activity levels – CT (Imaging)	18,910	14,079	12,001	8,658	4,113	3,377	3,121	2,759
Diagnostic activity levels – MRI (Imaging)	9,321	8,214	4,923	4,449	2,232	1,753	1,640	2,103
Diagnostic activity levels – Non-Obstetric Ultrasound (Imaging)	16,022	17,226	7,032	6,988	4,050	4,660	2,342	2,176
Diagnostic activity levels – Echocardiography (Physiological Measurement)	2,559	2,672	1,706	1,613	395	582	312	318
Diagnostic activity levels – Colonoscopy (Endoscopy)	1,432	1,298	651	590	200	161	310	287
Diagnostic activity levels – Flexi Sigmoidoscopy (Endoscopy)	572	780	243	239	77	180	161	258
Diagnostic activity levels – Gastroscopy (Endoscopy)	1,414	1,583	532	704	224	213	291	273

Planned Care – RTT (Referral to Treatment)

Bottom 3 graphs - Target is to have 92% of your incomplete pathways under 18 weeks

NHS
Buckinghamshire, Oxfordshire and Berkshire West
Integrated Care Board

BOB (3 main NHS trusts) - 52 Week Waits
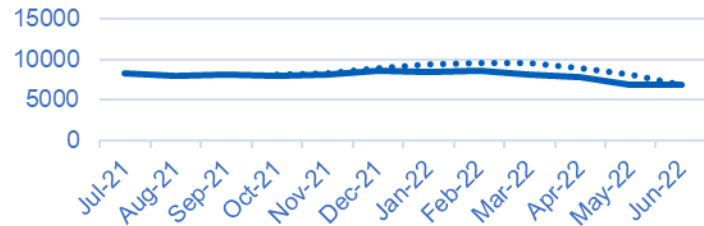
	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22
Actual	8336	8002	8142	7948	8062	8643	8452	8574	8127	7882	6887	6849
Plan				8170	8300	8955	9357	9617	9632	8986	8133	6804

BOB (3 main NHS trusts) - 78 Week Waits
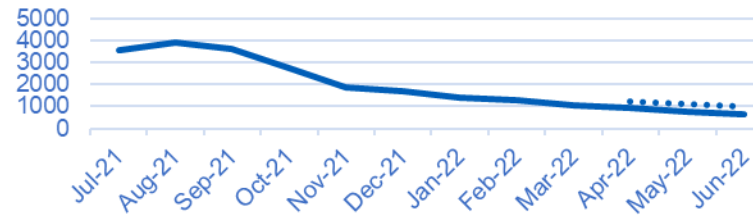
	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22
Actual	3566	3902	3630	2780	1906	1724	1415	1318	1043	923	759	652
Plan										1224	1114	994

BOB (3 main NHS trusts) - 104 Week Waits
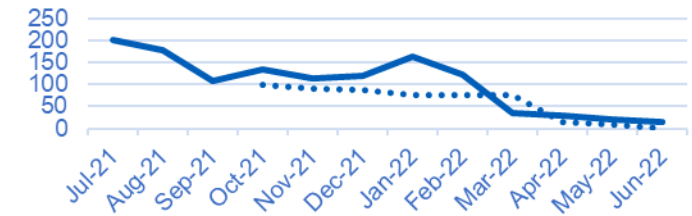
	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22
Actual	202	178	109	135	115	121	164	123	34	29	21	16
Plan				99	91	89	75	77	75	16	8	0

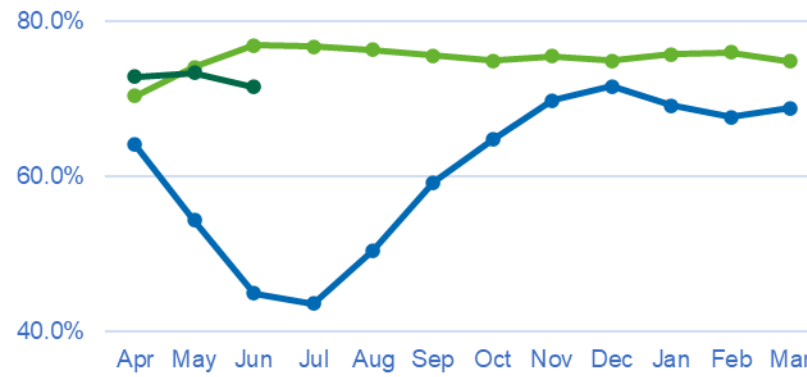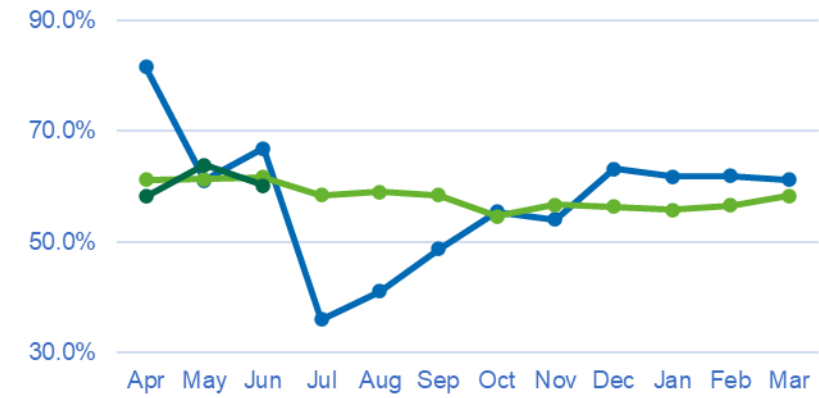## BHT - RTT Incomplete Pathways
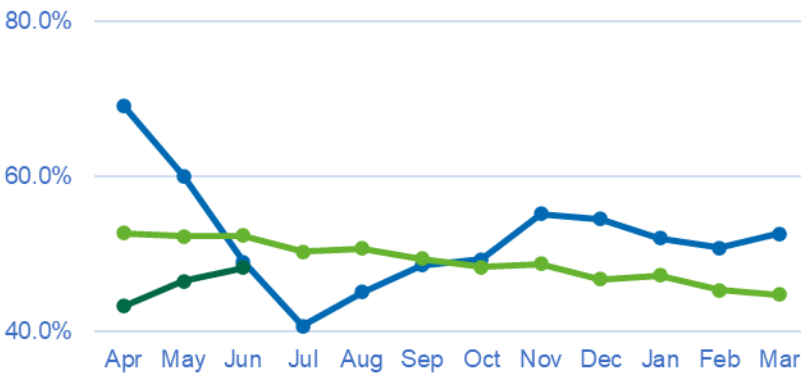
2020-21   2021-22   2022-23
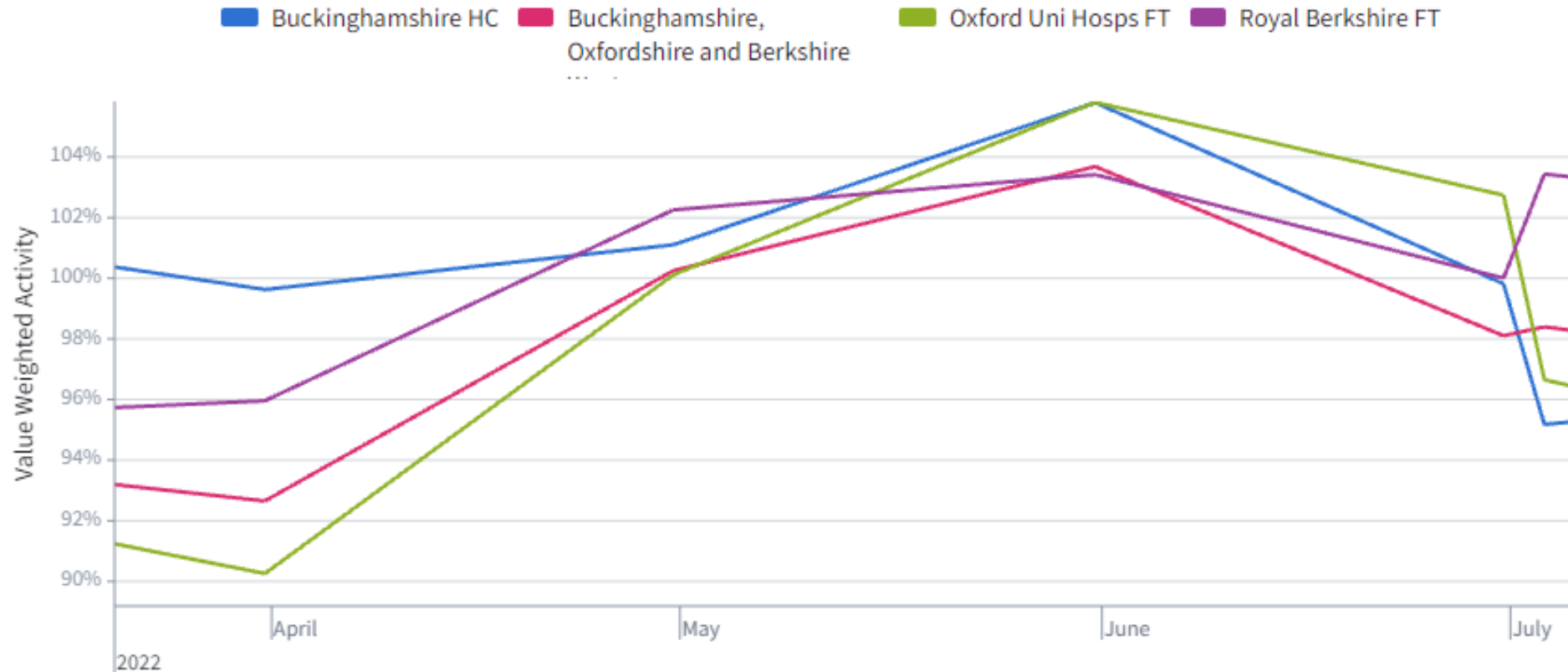
OUHFT - RTT Incomplete Pathways

2020-21   2021-22   2022-23

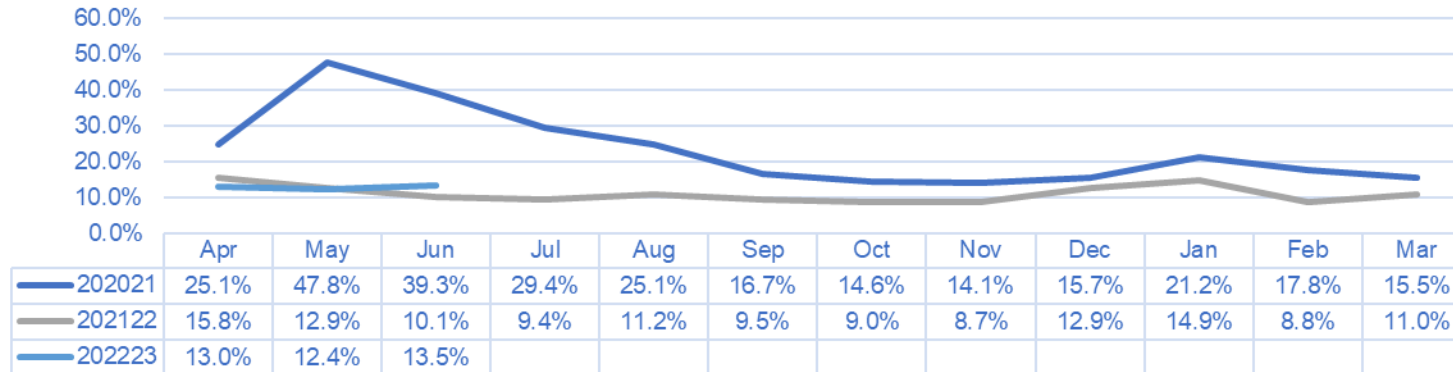## RBFT - RTT Incomplete Pathways

2020-21   2021-22   2022-23

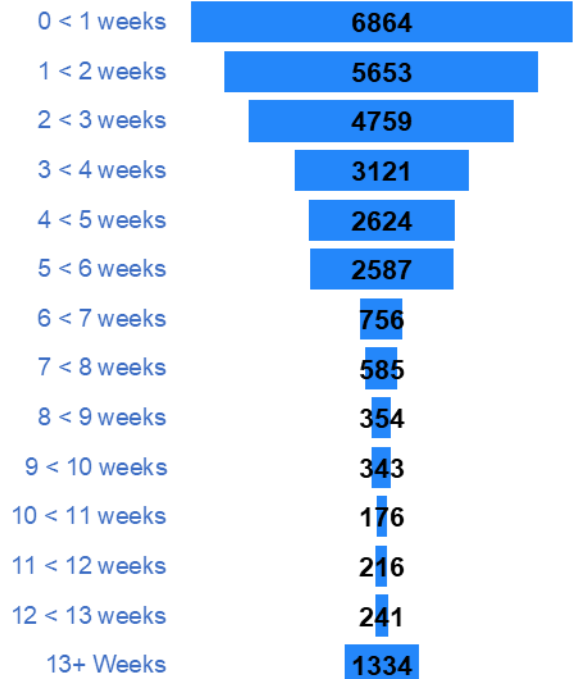# Planned Care – Value Weighted Activity (VWA)

Planned care – Diagnostics

Diagnostic performance year on year
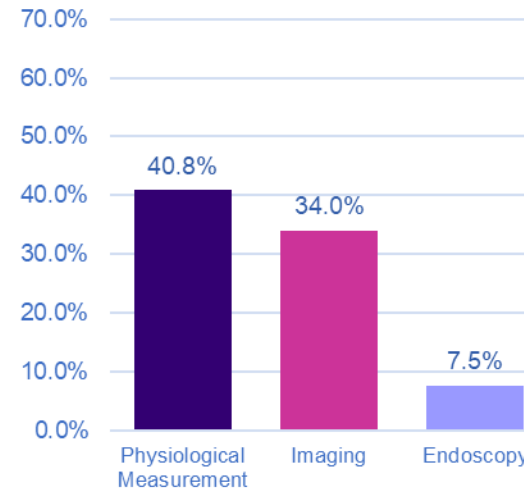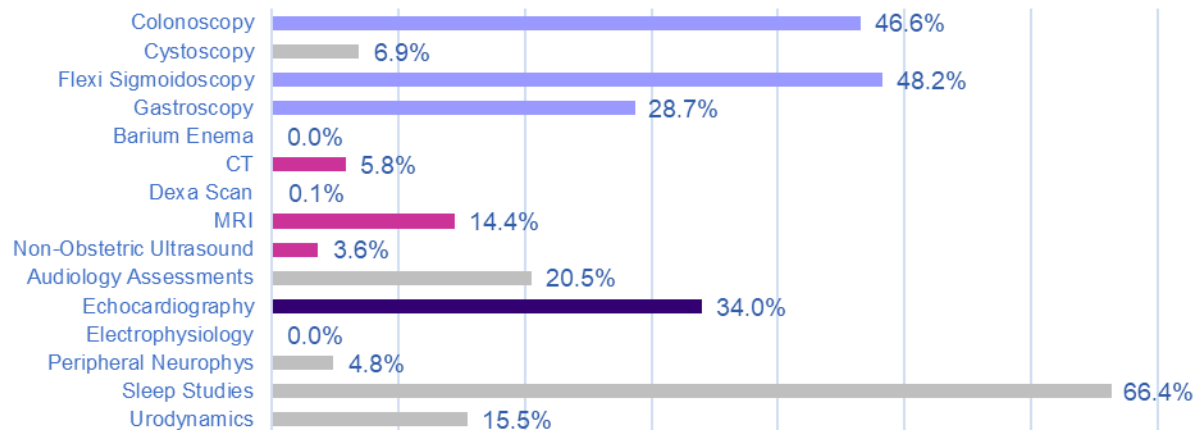Percentage of patients on the waiting list at a BOB ICS Acute NHS Trust who have been waiting six weeks or more

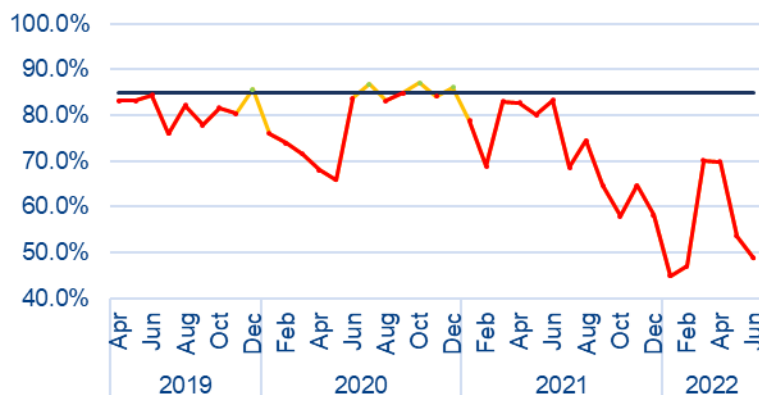|	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
202021	25.1%	47.8%	39.3%	29.4%	25.1%	16.7%	14.6%	14.1%	15.7%	21.2%	17.8%	15.5%
202122	15.8%	12.9%	10.1%	9.4%	11.2%	9.5%	9.0%	8.7%	12.9%	14.9%	8.8%	11.0%
202223	13.0%	12.4%	13.5%									

Diagnostic performance by test for June 22
Percentage of patients on the waiting list at a BOB ICS Acute NHS Trust who have been waiting six weeks or more

Test	Percentage
Colonoscopy	46.6%
Cystoscopy	6.9%
Flexi Sigmoidoscopy	48.2%
Gastroscopy	28.7%
Barium Enema	0.0%
CT	5.8%
Dexa Scan	0.1%
MRI	14.4%
Non-Obstetric Ultrasound	3.6%
Audiology Assessments	20.5%
Echocardiography	34.0%
Electrophysiology	0.0%
Peripheral Neurophys	4.8%
Sleep Studies	66.4%
Urodynamics	15.5%

Category	Percentage
Physiological Measurement	40.8%
Imaging	34.0%
Endoscopy	7.5%

Waiters by weeks waited for June 2022

Weeks waited	Count
0 < 1 weeks	6864
1 < 2 weeks	5653
2 < 3 weeks	4759
3 < 4 weeks	3121
4 < 5 weeks	2624
5 < 6 weeks	2587
6 < 7 weeks	756
7 < 8 weeks	585
8 < 9 weeks	354
9 < 10 weeks	343
10 < 11 weeks	176
11 < 12 weeks	216
12 < 13 weeks	241
13+ Weeks	1334

Cancer Care

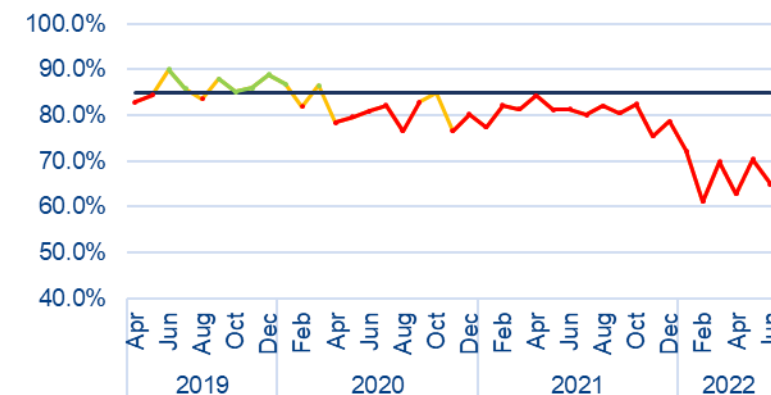| Code	Indicator	Standard	BHT	OUH	RBFT
E.B.6	Percentage of patients seen within two weeks of an urgent GP referral for suspected cancer	93%	91.6%	63.4%	85.5%
E.B.30	Cancer - urgent referral seen		2059	2040	2007
E.B.31	Cancer - first treatments		193	421	205
E.B.7	Percentage of patients seen within two weeks of an urgent referral for breast symptoms where cancer was not initially suspected	93%		2.3%	94.7%
E.B.27	Percentage meeting faster diagnosis standard	75%	73.1%	74.5%	77.2%
E.B.8	Percentage of patients receiving first definitive treatment within one month (31-days) of a cancer diagnosis (measured from 'date of decision to treat')	96%	86.0%	90.0%	96.1%
E.B.9	Percentage of patients receiving first subsequent treatment within 31-day, where that treatment is Surgery	94%	53.3%	72.2%	92.9%
E.B.10	Percentage of patients receiving first subsequent treatment within 31-day, where that treatment is an Anti-Cancer Drug Regimen	98%	88.6%	95.3%	98.9%
E.B.11	Percentage of patients receiving first subsequent treatment within 31-day, where that treatment is a Radiotherapy Treatment Course	94%	100.0%	93.8%	85.1%
E.B.12	Percentage of patients receiving first definitive treatment within two months (62 days) of an urgent GP referral for suspected cancer	85%	48.8%	58.2%	64.9%
E.B.13	Percentage of patients receiving first definitive treatment within 62 days of referral from NHS Screening Service	90%	90.0%	82.4%	100.0%
E.B.14	Percentage of patients receiving first definitive treatment within 62 days of a consultants decision to upgrade their priority status	86%	80.0%	45.2%	76.9%

62 Day Standard - Performance (BHT)

62 Day Standard - Performance (OUH)

62 Day Standard - Performance (RBFT)

Mental Health Services

Indicator	Period	Standard	BOB ICB Plan	BOB ICB Period	BOB ICB YTD	Buckinghamshire CCG Period	Buckinghamshire CCG YTD	Oxfordshire CCG Period	Oxfordshire CCG YTD	Berkshire West CCG Period	Berkshire West CCG YTD
Total access to IAPT services	2021/22 Q4		9490	9560		3145		3770		2645	
IAPT - Access Rate		6.25%		6.07%		6.63%		5.85%		5.84%	
IAPT - Moving to Recovery	May 22	50%		51.46%	50.7%	54.0%	53.4%	53.5%	51.7%	45.8%	46.3%
IAPT - Treated within 6 Week		75%		97.76%	97.9%	98.7%	98.2%	99.4%	99.3%	94.8%	96.0%
IAPT - Treated within 18 Week		95%		99.78%	99.8%	100.0%	100.0%	100.0%	100.0%	99.3%	99.2%
Dementia Diagnosis Rate	Jun 22	67%	64%	58.84%		56.8%		60.8%		58.4%	
Children and young people (ages 0 - 17) mental health Services access (Number with 1+ Contact)	May 22			18530		4980		8050		5500	
CYP Eating Disorders - Urgent (1 week)	Rolling 12 months to May 22	95%	83%	56.63%		73.3%		33.3%		58.5%	
CYP Eating Disorders - Routine (4 weeks)		95%	63%	33.98%		30.4%		21.5%		71.1%	
Severe Mental Illness (SMI) 6 Health Checks	2022/23 Q1	60%		40.95%		42.1%		36.1%		48.2%	
Severe Mental Illness (SMI) 6 Health Checks	2022/23 Q1		6771	5508		1634		2198		1676	